



Conwy County Borough Council ECO4 Flexible Eligibility Statement of Intent

Local Authority name: Conwy County Borough Council

Publication Date: 20/01/2022

Version number: V1.0

Publication on web site: www.conwy.gov.uk

This statement sets out Conwy County Borough Council's flexible eligibility criteria for the Energy Company Obligation (ECO4) scheme from April 2022 – March 2026.

The ECO4 scheme will focus on supporting low income and vulnerable households. The scheme will improve the least energy efficient homes helping to meet the Government's fuel poverty and net zero commitments.

The flexible approach for Local Authorities (LAs) to identifying fuel poor and vulnerable households who may benefit from heating and energy saving measures is referred to as "ECO4 Flex".

The Council welcomes the introduction of the ECO4 Flex eligibility routes as it helps the Council achieve its plans to improve the homes of those in fuel poverty or vulnerable to the cold. The Council is publishing this Statement of Intent (SoI), on the 07/12/2022 to confirm that each of the households declared will adhere to at least one of the four available routes outlined below:

Route 1: SAP bands D-G households with an income less than £31,000. This cap applies irrespective of the property size, composition, or region.

Route 2: SAP bands E-G households that meet a combination of two of the following proxies:

Proxy 1) Homes in Welsh provision LSOA 1-3 on the Welsh Index of
Multiple Deprivation 2019
Proxy 2) Householders receiving a Council Tax rebate (rebates based on
low income only, excludes single person rebates).
Proxy 3) Householders vulnerable to living in a cold home as identified
in the NICE Guidance2. Only one proxy from the list can be used, excludes
the proxy 'low income'. [Proxy 3 cannot be used with proxy 1].
Proxy 4) A householder receiving free school meals due to low-income
Proxy 5) A householder supported by a LA run scheme, that has been
named and described by the LA as supporting low income and vulnerable
households for the purposes of NICE Guideline.
Proxy 6) A household referred to the LA for support by their energy
supplier or Citizen's Advice because they are struggling to pay their
electricity and gas bills. Proxy 6 cannot be used with proxy 7].
Proxy 7) Households identified through supplier debt data. [Proxy 7
cannot be used with proxy 6].
cannot be used with proxy 6].

<sup>\*</sup>Route 2 Proxies: 1 & 3 and proxies 6 & 7 cannot be used in combination with each other.

Route 3: SAP bands D-G households that have been identified by their doctor or GP as low-income and vulnerable, with an occupant whose health conditions may be impacted further by living in a cold home. These health conditions may be cardiovascular, respiratory, immunosuppressed, or limited mobility related.

This is because the Council has identified a positive correlation between households who suffer from long-term health conditions and living off a low-income, with living in poorly insulated homes.

Route 4: SAP band D-G households that are referred under Route 4: Bespoke Targeting. Suppliers and LAs can submit an application to BEIS where they have identified a low income and vulnerable household, who are not already eligible under the exiting routes.

Conwy County Borough Council - Statement of Intent V.1

Declaration and evidence check confirmation

All potentially eligible households should apply through an approved ECO 4 installer to ensure

that they can either benefit from the scheme or be assessed for eligibility under any other

relevant programme (if any available).

The ECO-Flex team will be responsible for checking and verifying declarations and associated

evidence submitted:

Name: David Greenman

Job Title: Senior Housing Improvements Technical Surveyor

Email: ecoflex@conwy.gov.uk

CEO or dedicated responsible person mandatory signature

The Conwy County Borough Council will administer the scheme according to BEIS' ECO4 Order

and will identify eligible households via Ofgem's application process. The dedicated person for the Council identified below will oversee the process of identifying eligible households under

ECO4 Flex.

The eligibility information will be stored securely in line with the Council's data protection policy,

Information Commissioner's Office Data Sharing Code, and BEIS guidance.

Signature:

Name: Peter Brown

Job Title: Head of Service - Regulatory and Housing Services

Date of signature: 20/01/2022

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For any general enquires relating to this SoI, please contact <a href="mailto:ecoflex@conwy.gov.uk">ecoflex@conwy.gov.uk</a>.





Conwy County Borough Council ECO4 Flexible Eligibility Statement of Intent

Local Authority name: Conwy County Borough Council

Publication Date: 15/02/2023

Version number: V2.0

Publication on web site: www.conwy.gov.uk

Mae'r ddogfen hon ar gael yn Gymraeg hefyd.

This statement sets out Conwy County Borough Council's flexible eligibility criteria for the Energy Company Obligation (ECO4) scheme from April 2022 – March 2026.

The ECO4 scheme will focus on supporting low income and vulnerable households. The scheme will improve the least energy efficient homes helping to meet the Government's fuel poverty and net zero commitments.

The flexible approach for Local Authorities (LAs) to identifying fuel poor and vulnerable households who may benefit from heating and energy saving measures is referred to as "ECO4 Flex".

The Council welcomes the introduction of the ECO4 Flex eligibility routes as it helps the Council achieve its plans to improve the homes of those in fuel poverty or vulnerable to the cold. The Council is publishing this Statement of Intent (SoI), on the 15/02/2023 to confirm that each of the households declared will adhere to at least one of the four available routes outlined below:

Route 1: SAP bands D-G households with an income less than £31,000. This cap applies irrespective of the property size, composition, or region.

Route 2: SAP bands E-G households that meet a combination of two of the following proxies:

Proxy 1) Homes in Welsh provision LSOA 1-3 on the Welsh Index of
Multiple Deprivation 2019
Proxy 2) Householders receiving a Council Tax rebate (rebates based on
low income only, excludes single person rebates).
Proxy 3) Householders vulnerable to living in a cold home as identified
in the NICE Guidance2. Only one proxy from the list can be used, excludes
the proxy 'low income'. [Proxy 3 cannot be used with proxy 1].
Proxy 4) A householder receiving free school meals due to low-income
Proxy 5) A householder supported by a LA run scheme, that has been
named and described by the LA as supporting low income and vulnerable
households for the purposes of NICE Guideline.
Proxy 6) A household referred to the LA for support by their energy
supplier or Citizen's Advice because they are struggling to pay their
electricity and gas bills.

<sup>\*</sup>NOTE: Route 2 Proxies: 1 & 3 cannot be used in combination with each other.

Route 3: SAP bands D-G households that have been identified by their doctor or GP as low-income and vulnerable, with an occupant whose health conditions may be impacted further by living in a cold home. These health conditions may be cardiovascular, respiratory, immunosuppressed, or limited mobility related.

This is because the Council has identified a positive correlation between households who suffer from long-term health conditions and living off a low-income, with living in poorly insulated homes.

Route 4: SAP band D-G households that are referred under Route 4: Bespoke Targeting. Suppliers and LAs can submit an application to BEIS where they have identified a low income and vulnerable household, who are not already eligible under the exiting routes.

<sup>\*\*</sup>NOTE: Route 2 Proxy 5 is unavailable. Conwy County Borough Council does not run a scheme that meets these criteria.

Conwy County Borough Council - Statement of Intent V.2

Declaration and evidence check confirmation

All potentially eligible households should apply through an approved ECO 4 installer to ensure

that they can either benefit from the scheme or be assessed for eligibility under any other

relevant programme (if any available).

The ECO-Flex team will be responsible for checking and verifying declarations and associated

evidence submitted:

Name: David Greenman

Job Title: Senior Housing Improvements Technical Surveyor

Email: ecoflex@conwy.gov.uk

CEO or dedicated responsible person mandatory signature

The Conwy County Borough Council will administer the scheme according to BEIS' ECO4 Order and will identify eligible households via Ofgem's application process. The dedicated person for

the Council identified below will oversee the process of identifying eligible households under

ECO4 Flex.

The eligibility information will be stored securely in line with the Council's data protection policy,

Information Commissioner's Office Data Sharing Code, and BEIS guidance.

Signature:

Name: Peter Brown

Job Title: Head of Service - Regulatory and Housing Services

Date of signature: 20/01/2022

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For any general enquires relating to this SoI, please contact <a href="mailto:ecoflex@conwy.gov.uk">ecoflex@conwy.gov.uk</a>.





Conwy County Borough Council ECO4 Flexible Eligibility Statement of Intent

Local Authority name: Conwy County Borough Council

Publication Date: 03/03/23

Version number: V3.0

Publication on web site: www.conwy.gov.uk

Mae'r ddogfen hon ar gael yn Gymraeg hefyd.

This statement sets out Conwy County Borough Council's flexible eligibility criteria for the Energy Company Obligation (ECO4) scheme from April 2022 – March 2026.

The ECO4 scheme will focus on supporting low income and vulnerable households. The scheme will improve the least energy efficient homes helping to meet the Government's fuel poverty and net zero commitments.

The flexible approach for Local Authorities (LAs) to identifying fuel poor and vulnerable households who may benefit from heating and energy saving measures is referred to as "ECO4 Flex".

The Council welcomes the introduction of the ECO4 Flex eligibility routes as it helps the Council achieve its plans to improve the homes of those in fuel poverty or vulnerable to the cold. The Council is publishing this Statement of Intent (SoI), on the 03/03/23 to confirm that each of the households declared will adhere to at least one of the four available routes outlined below:

Route 1: SAP bands D-G households with a gross annual income of less than £31,000. This cap applies irrespective of the property size, composition, or region.

Route 2: SAP bands E-G households that meet a combination of two of the following proxies:

Proxy 1) Homes in Welsh provision LSOA 1-3 on the Welsh Index of
Multiple Deprivation 2019
Proxy 2) Householders receiving a Council Tax rebate (rebates based on
low income only, excludes single person rebates).
Proxy 3) Householders vulnerable to living in a cold home as identified
in the NICE Guidance2. Only one proxy from the list can be used, excludes
the proxy 'low income'. [Proxy 3 cannot be used with proxy 1].
Proxy 4) A householder receiving free school meals due to low-income
Proxy 5) A householder supported by a LA run scheme, that has been
named and described by the LA as supporting low income and vulnerable
households for the purposes of NICE Guideline.
Proxy 6) A household referred to the LA for support by their energy
supplier or Citizen's Advice because they are struggling to pay their
electricity and gas bills.

<sup>\*</sup>NOTE: Route 2 Proxies: 1 & 3 cannot be used in combination with each other.

Route 3: SAP bands D-G households that have been identified as housing a person suffering from a severe and/or long term health condition that is adversely affected by living in a cold home. For this referral route, details written evidence from a licenced practitioner or health board/NHS trust is required for proof of eligibility. These health conditions may be cardiovascular, respiratory, immunosuppressed, or limited mobility related.

In recognition of doctor's and GP's time and effort, and to reduce their administrative burden, Ofgem have published a standard referral letter on their website which can be used for Route 2, Proxy 3 and Route 3.

Route 4: SAP band D-G households that are referred under Route 4: Bespoke Targeting. Suppliers and LAs can submit an application to BEIS where they have identified a low income and vulnerable household, who are not already eligible under the exiting routes.

<sup>\*\*</sup>NOTE: Route 2 Proxy 5 is unavailable. Conwy County Borough Council does not run a scheme that meets these criteria.

Conwy County Borough Council – Statement of Intent V.3

Declaration and evidence check confirmation

All potentially eligible households should apply through an approved ECO 4 installer to ensure

that they can either benefit from the scheme or be assessed for eligibility under any other

relevant programme (if any available).

The ECO-Flex team will be responsible for checking and verifying declarations and associated

evidence submitted:

Name: David Greenman

Job Title: Senior Housing Improvements Technical Surveyor

Email: ecoflex@conwy.gov.uk

CEO or dedicated responsible person mandatory signature

The Conwy County Borough Council will administer the scheme according to BEIS' ECO4 Order and will identify eligible households via Ofgem's application process. The dedicated person for

the Council identified below will oversee the process of identifying eligible households under

ECO4 Flex.

The eligibility information will be stored securely in line with the Council's data protection policy,

Information Commissioner's Office Data Sharing Code, and BEIS guidance.

Signature:

Name: Peter Brown

Job Title: Head of Service - Regulatory and Housing Services

Date of signature: 20/01/2022

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For any general enquires relating to this SoI, please contact <a href="mailto:ecoflex@conwy.gov.uk">ecoflex@conwy.gov.uk</a>.





#### Conwy County Borough Council ECO4 Flexible Eligibility Statement of Intent

**Local Authority name: Conwy County Borough Council** 

Publication Date: 01/04/2023

**Version number: V4.0** 

Publication on web site: www.conwy.gov.uk

Mae'r ddogfen hon ar gael yn Gymraeg hefyd.

This statement sets out Conwy County Borough Council's flexible eligibility criteria for the Energy Company Obligation (ECO4) scheme from April 2022 – March 2026.

The ECO4 scheme will focus on supporting low income and vulnerable households. The scheme will improve the least energy efficient homes helping to meet the Government's fuel poverty and net zero commitments.

The flexible approach for Local Authorities (LAs) to identifying fuel poor and vulnerable households who may benefit from heating and energy saving measures is referred to as "ECO4 Flex".

The Council welcomes the introduction of the ECO4 Flex eligibility routes as it helps the Council achieve its plans to improve the homes of those in fuel poverty or vulnerable to the cold. The Council is publishing this Statement of Intent (SoI), on the **01/04/2023** to confirm that each of the households declared will adhere to at least one of the four available routes outlined below:

**Route 1:** SAP bands D-G owner-occupied households and private rented sector E-G households with a gross income less than £31,000. This cap applies irrespective of the property size, composition, or region.

**Route 2:** SAP bands E-G for owner-occupied households and private rented sector households that meet a combination of two of the following proxies:

Proxy 1) Homes in Welsh provision LSOA 1-3 on the Welsh Index of Multiple
Deprivation 2019 <sup>1</sup> .
Proxy 2) Householders receiving a Council Tax reduction (based on low income only).
Proxy 3) Householders vulnerable to living in a cold home as identified in the National
Institute for Health and Care Excellence (NICE) Guidance. Only one from the list can be
used, excludes the proxy 'low income'.
Proxy 4) A householder receiving free school meals due to low-income.
Proxy 5) A householder supported by a LA run scheme, that has been named and
described by the LA as supporting low income and vulnerable households for the
purposes of NICE Guideline.
<b>Proxy 6)</b> A household referred to the LA for support by their energy supplier or Citizen's
Advice or Citizen's Advice Scotland, because they have been identified as struggling to
pay their electricity and gas bills.

<sup>\*</sup>NOTE: Route 2 Proxies: 1 & 3 and cannot be used in combination with each other.

**Route 3:** SAP bands D-G owner-occupied households and private rented sector E-G households that have been identified by either a person registered in the General Practitioner Register, a Scottish Health Board, a Welsh Health Board, an NHS Foundation Trust, or an NHS Trust as vulnerable, with an occupant whose health conditions may be impacted further by living in a cold home. These health conditions may be cardiovascular, respiratory, immunosuppressed, or limited mobility related.

**Route 4:** SAP band D-G owner-occupied households and private rented sector E-G households that are referred under Route 4: Bespoke Targeting. Suppliers and LAs can submit an application to ESNZ where they have identified a low income and vulnerable household, who are not already eligible under the exiting routes.

<sup>\*\*</sup>NOTE: Route 2 Proxy 5 is unavailable. Conwy County Borough Council does not run a scheme that meets these criteria.

**Declaration and evidence check confirmation** 

All potentially eligible households should apply through an approved ECO 4 installer to ensure

that they can either benefit from the scheme or be assessed for eligibility under any other

relevant programme (if any available).

The ECO-Flex Team will be responsible for checking and verifying declarations and associated

evidence submitted on behalf of the local authority:

Name: David Greenman

Job Title: Senior Housing Improvements Technical Surveyor

Email: ecoflex@conwy.gov.uk

CEO or dedicated responsible person mandatory signature

The Conwy County Borough Council will administer the scheme according to the Electricity and Gas (Energy Company Obligation) Order 2022 (ECO4 Order) and will identify eligible households via Ofgem's application process. The CEO of the Council will oversee the process of

identifying eligible households under ECO Flex.

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The eligibility information will be stored securely in line with the Council's data protection policy,

Information Commissioner's Office Data Sharing Code, and ESNZ guidance.

Signature:

Name: Peter Brown

Job Title: Head of Service – Regulatory and Housing Services

Date of signature: 01/04/23

For any general enquires relating to this SoI, please contact <a href="mailto:ecoflex@conwy.gov.uk">ecoflex@conwy.gov.uk</a>.

<sup>1</sup>https://www.gov.wales/welsh-index-multiple-deprivation-full-index-update-ranks-

2019