

## **Conwy County Borough Council Community Toilet Scheme – frequently asked questions**

### **What is the community toilet scheme?**

The Community Toilet Scheme is funded and managed by Conwy County Borough Council and allows the public to use toilet facilities in approved local businesses during their opening hours.

Businesses who sign up to the scheme agree to make their toilets available to the public free of charge without any expectation that users will make a purchase or use their services. Members of the scheme will be required to keep their toilets safe, clean, accessible and well stocked and will receive an annual payment from Conwy County Borough Council, to a maximum of £500 (pro rata).

### **What are the benefits to businesses who join the community toilet scheme?**

Businesses that are part of the community toilet scheme are publicised on the Council's website and promoted as a community toilet location.

Increased footfall into the business as more people enter the premises and could make a purchase or use the service.

### **How do I apply to join the community toilet scheme?**

If you are interested in joining the scheme in Conwy County, please complete the application form below.

### **What happens next?**

When we receive your completed application, officers from Environment, Roads & Facilities will contact you to discuss the application and assess suitability to join the scheme.

The assessment criteria takes into account opening hours, location, proximity to public toilets and other businesses on the scheme, type, condition and quality of toilet facilities and a current and suitable public liability insurance policy.

On joining the scheme, businesses must:

- Have adequate public liability insurance.
- Display a sign in the business window, provided by the Council, indicating participation in the community toilet scheme.
- Agree to be inspected at least once a year, to assess the continued suitability for membership of the scheme.

**Mae'r ddogfen hon ar gael yn Gymraeg hefyd.**

**Large print, Braille and alternative language versions of this document are available on request.**

## Community Toilet Scheme Application

Business name		
Business address		
Name of business owner / manager / representative		
Contact telephone number		
<b>Number and type of toilets available</b>		
Male		
Female		
Unisex / gender neutral		
Baby change facilities	Yes / No	
Disabled / wheelchair accessible		
<b>Business opening hours</b>		
Open all year or seasonal (winter / summer only) – please specify		
Monday		
Tuesday		
Wednesday		
Thursday		
Friday		
Saturday		
Sunday		

Send your completed form to:  
Environment, Roads & Facilities, Community Toilets Scheme, PO Box 1, Conwy, LL30 9GN

Or by email to: [erf@conwy.gov.uk](mailto:erf@conwy.gov.uk)